



MasterControl Quality Excellence™

The Next Generation of the Number One Enterprise
Quality Management System (QMS)



MasterControl has been delivering quality excellence for over 25 years. We continue to improve our quality management solution to meet the needs of highly regulated industries – like life sciences – as they embrace new levels of digitization and automation and require quality management practices that are more dynamic, connected and scalable.

MasterControl's QMS is now available as a fully cloud-based system. The MasterControl Quality Excellence™ solution is fully integrated, configurable and easy to use. It is designed to unite quality and operational excellence while supporting digital transformation initiatives.

Whether you're upgrading paper-based or hybrid systems to improve accuracy, efficiency and audit-readiness, or consolidating multiple legacy and vendor systems to a single unified quality platform, MasterControl has a quality package designed to meet your unique needs.

Next Generation MasterControl Quality Packages

MasterControl Quality packages combine our cloud-based QMS with configurable products, process applications, validation services and platform functionality to provide unmatched flexibility, performance and value.

- **MasterControl Quality – Base™** provides essential quality management capabilities, digital document management, change control and validation services so you can quickly implement, operationalize and accelerate your quality, compliance and product life cycle.
- **MasterControl Quality – Standard™** provides enhanced process applications and validation, training and exams plus incident and corrective actions, along with increased platform functionality and five business unit licenses.
- **MasterControl Quality – Complete™** provides total quality management by combining audit management and preventive actions, plus risk and mitigation process applications and validation along with full platform functionality and 20 business unit licenses.

Each quality package is delivered through the MasterControl Product Lifecycle Excellence Platform, which provides a single point of information management, built-in reporting, analytics and API integrations to ensure quality and compliance data is visible and accessible across your organization.

Pricing can be tailored based on number of named users and sites, with full access licenses starting at \$99 per month. MasterControl also offers a wide range of industry-leading professional services, custom integrations and global language support.

MasterControl Quality Packages

Base	Standard	Complete
✓ Documents and Change	✓ Documents and Change	✓ Documents and Change
Training and Exams	✓ Training and Exams	✓ Training and Exams
Incidents and Corrective Action	Incidents and Corrective Action	✓ Incidents and Corrective Action
Audits and Preventive Action	Audits and Preventive Action	✓ Audits and Preventive Action
Risk and Mitigation	Risk and Mitigation	✓ Risk and Mitigation
✓ Validation	✓ Validation	✓ Validation
✓ MasterControl Platform	✓ MasterControl Platform	✓ MasterControl Platform

MasterControl delivers next-generation digital process excellence to connect, streamline and accelerate the tasks and workflows that drive total quality management.

Quality Suite Benefits

Benefits of MasterControl Quality Packages

- Effectively manage all documents-based processes, with automatic revision control, and maintain all documentation in a single repository.
- Streamline change procedures for faster turnaround, and integrate change control with related processes to form a closed-loop solution.
- Included with all MasterControl quality packages.

The MasterControl Quality Advantage:

- Cloud-based
- Automated
- Connected
- Scalable

Who Benefits From MasterControl Quality Packages:

- Quality Assurance Directors
- Quality Managers and Trainers
- Audit Managers

Comprehensive Training and Competencies Management

- Streamline the assignment, monitoring and verification of all employee training tasks, and connect all training participants regardless of geography.
- Automate the administration and grading of online exams, and ensure all employees are competent according to established documentation.
- Included with the Quality – Standard and Quality – Complete packages.

Seamless Incidents and CAPA Management Integration

- Capture a variety of quality and non-quality events, and escalate valid issues to the appropriate channels.
- Streamline the management of all corrective and preventive actions (CAPAs) with greater proficiency.
- Included with the Quality – Complete package.

Unparalleled Audit and Preventive Action Management

- Automate the entire audit process, from planning and scheduling through execution and managing associated findings, and simplify audit reporting processes.
- Effectively manage findings, responses and related preventive actions, and automatically generate audit plans based on desired frequency and risk.
- Included with the Quality – Complete package.

Unparalleled Audit and Preventive Action Management

- Unify all risk-related activities and documentation across the enterprise, and maintain it all in a centralized repository.
- Ensure risk tolerance thresholds are followed for all risk-related activities, and gain insight into risk assessment and mitigation activities.
- Included with the Quality - Complete package.

End-to-End Product Life Cycle Excellence

MasterControl enables you to drive digital process excellence at every stage of your clinical research and product development life cycle while ensuring quality and compliance. For more than two decades, MasterControl has helped hundreds of companies worldwide shift from outdated paper-based processes to integrated solutions that help them accelerate life cycles and bring life-changing products to market sooner.



Development



Clinical



Regulatory



Quality



Supplier



Manufacturing



Postmarket

To learn more about our MasterControl Quality packages, [contact a MasterControl representative](#).

About MasterControl

MasterControl Inc. is a leading provider of cloud-based quality and compliance software for life sciences and other regulated industries. Our mission is the same as that of our customers – to bring life-changing products to more people sooner. The MasterControl Platform helps organizations digitize, automate and connect quality and compliance processes across the regulated product development life cycle. Over 1,000 companies worldwide rely on MasterControl solutions to achieve new levels of operational excellence across product development, clinical trials, regulatory affairs, quality management, supply chain, manufacturing and postmarket surveillance. For more information, visit www.mastercontrol.com.